

# Information Pack Your guide to how it all works at SDS in 2019...

#### WELCOME

We would like to welcome you to the Soul Dance Family. We're not just a dance school. Soul is a community of students, parents, and teachers who share a passion for performing arts. There's a little bit of magic in the special journey a young performer embarks on when they step foot into the studio. With the inspiration, support and guidance of our talented teaching faculty, the students of SDS are nurtured and developed to reach their full potential as performers and directed on a path of creativity, self-confidence, expression, and individualism. The ideal balance of discipline and fun - we love making the Soul Dance Studios experience fun and enjoyable for kids as well as simple and stress-free for parents.

#### >> OUR CLASSES

With many classes in our weekly timetable there is literally something for everyone. Soul Dance Studios is proud to boast an outstanding teaching faculty and a huge variety of styles in dance and performing arts. Each Year brings even more options for our students and exciting new classes to try.

For pre-school aged children (ages 2 to 5) we offer Ballerina Club and students who are aged between 5 to 18 can do classes in the RECREATIONAL STREAM or they can choose to audition to join our elite PERFORMANCE STREAM.

# What's the difference?

- RECREATIONAL STREAM classes available include Jazz, Hip Hop, Ballet, Lyrical/Contemporary, Acrobatics and Tap. There are no set levels for Recreational classes – they are open to everyone regardless of whether or not the student is experienced or starting out as a beginner, and separated by age group. Through dance and performing arts we develop skills, build confidence and most importantly... have fun. Recreational classes perform just once per year, at the big Soul Dance Studios end of year concert.
- PERFORMANCE STREAM is for advanced dancers, and those
  who show great promise, and who are interested in taking
  their dance training to the next level, learning a variety of
  different styles and having multiple performance
  opportunities throughout the year various eisteddfods,
  competitions and local events etc.

Those who are interested in joining our PERFORMANCE STREAM and being part of the nationally acclaimed award-winning Soul Dance Studios Teams should email hello@souldancestudios.com or call Miss Kate on 0448 216 433. We will set up an interview to answer your questions and talk through the commitment and expectations. Students new to Soul Dance Studios for 2019 who are transitioning from other dance schools are welcome to apply to go straight into our performance stream if they have prior training and experience. We will be also running auditions throughout the January school holidays 2020. Please contact us to book in for an audition, but don't wait too long, because some age groups will fill fast. We love to welcome new members to our team. We really want to help you find the perfect classes for your child to THRIVE and ENJOY. Don't hesitate to give our studio director Kate English a call on 0448 216 433 or email directly hello@souldancestudios.com to ask for some advice when choosing your child's classes for 2019.

# >> CODE OF CONDUCT

Just a few sensible guidelines in the interest of safety, to help keep things calm and orderly at the studio and make sure that students are able to get the most out of their classes without any disruption:

- No smoking anywhere on the premises, including in our car park.
- Younger siblings must be supervised (and stay quiet) at all times so as not to disrupt the lessons or the other parents waiting. No running through the hallway.
- Students should not enter a classroom without the teacher.
- Disruptive behaviour is unacceptable, and students will be removed from class after two warnings. This includes talking out of turn in class.
- No food or drink in the dance rooms. Bags and drink bottles should remain in the hallway on the shelves provided.
- All students are expected to be kind, friendly and respectful of one another both in and out of the studio. We're here to support each other and work as a team.
- Bullying or highly competitive unsportsmanlike behaviour is not welcome.
- We reserve the right to suspend or cancel an enrolment if a student's behaviour is continually disruptive to the learning environment and/or distracting to fellow students. It is important for us to be able to do this, not as punishment (we're not here to play disciplinarian to your children) but simply to ensure that the students at Soul Dance Studios can have the best possible experience.

### >> HELP KEEP OUR STUDIO TIDY

Our beautiful but busy premises are cleaned daily. Please respect our studios and help us to keep it looking nice. Keep your feet off the furniture and hands off the walls and mirrors. Take all rubbish with you or place it in one of the many bins provided. Drink spillages and "accidents" are parents and students responsibility to clean up immediately, please ask at reception for a mop or sponge if required.

### >> SHHH

Parents, students and siblings are asked to keep all noise to a minimum when in the foyer or waiting between classes. Parents should not enter the studio unless specifically invited in by the teacher. If you need to give an urgent message to your child, please ask the receptionist at the desk to go and retrieve your child – rather than going into the dance room and interrupting the class.

#### >> PARKING

In addition to our own private car park, there's ample street parking on Pridmore Rd. Sometimes during peak drop-off/pick- up time parents may need to park a bit further down the street, but it's never more than about 30 seconds walk from the studio. We ask parents to please be extremely cautious when reversing in our private car park. Also, if you are dropping your child off near the door, do not stop for more than 10 seconds or it will block the other cars and cause congestion in our car park.

# >> CHILD SAFETY

The safety and welfare of all our students is extremely important to us. All of the teachers and directors at Soul Dance Studios have a valid Working with Children Check (WWCC). Many of our staff have been trained in First Aid. We have fully sprung floors and teach safe dance practices.

We want Soul Dance Studios to be a place where children and teenagers can feel free to express themselves and their individuality without fear of judgement. Same for the parents and families of our students. Incident report forms are available, should they ever be needed.

# >> REFUND POLICY

We are unable to provide a refund, except in the case that a class has been cancelled (which may happen rarely under extreme circumstances, or if the teacher is sick and a suitable substitute teacher cannot be found.) Please note that we do not refund for any cancelled Performance Stream classes, because the Troupe membership fee is not based on the exact number of classes the student gets per week, but rather the overall commitment of our teachers and staff to the training and experience provided to our Troupe members. Troupe students receive many hours of additional staff time at eisteddfods, performances and rehearsals so are benefiting from an already significant discount on their classes.

We do provide refund if a payment has been miscalculated according to our records, however it is the parents' responsibility to make sure that our office is kept up to date with accurate enrolment information. Changes made to enrolment using the change/cancellation form, will only take into effect for the following term.

In the case of significant injury where a student is unable to dance for longer than 3 weeks, we can issue a credit for those weeks' fees in the following Term's invoice. This is ONLY if we are notified in advance and with a doctors certificate, with details of the number of weeks the child will miss.

No refunds (or exchanges between siblings) can be issued for any costume levies. This is because our costume department works year-round collecting, sorting, sewing, designing etc. Some costumes are purchased or made for the end of year concert as early as February. All of the costume fees go towards the running costs of our costume department.

#### >> COMMUNICATION

Invoices and newsletters are emailed each term. Please make sure that we have the correct email address on file and check your spam settings to ensure you receive all important information. The Soul Dance Studios Public Facebook page is for promotional photos, workshops, news and success stories. Please search for "Soul Dance Studios" and LIKE US.... and SHARE:)
There is also a Soul Dance Studios Instagram account.

# >> END OF YEAR CONCERT

The highlight of every student's dancing year is their Soul Dance Studios Concert. For those who are new to our studio, our concert is a massive showcase that all students get the opportunity to perform in. Why is it so important? It's your child's chance to shine on stage. To perform for their friends and family, and show how much they have improved over the year. Every dancer needs an audience. The Soul Dance Studios Concert provide a truly memorable and special stage experience that celebrates the dedication, talent and achievements of every single student.

# >> TICKETS TO THE DANCE CONCERTS

Adult tickets are \$45, Aged Pensioner \$40 and Child (4 to 15 years) \$35

We do our best to keep the price of the concert tickets as low as possible but we do need to cover the high costs of the venue and production. Performers do not require a ticket, as they will be backstage throughout the concert. A ticket order form will be distributed towards the end of Term Three along with a list of which dance each class will be performing in.

#### >> CONCERT PERFORMERS PACK

Every performer in our end of year concert will need a Concert Performers Pack. This is \$89 and includes a HD digital copy of the Soul Dance Studio Concert Video, a medal, a certificate, a photo from the photo shoot and our limited edition 2019 SDS concert t-shirt which the students also wear on stage for the Finale. Siblings receive a discount. The performer fee will be billed with all customers Term Four fees.

#### >> PHOTO SHOOT

We hold photo shoots at the studio so that our students can have professional photos taken in class groups and individually in their awesome costumes. It's a really fun day that the kids enjoy, and it doubles as a dress rehearsal for the concert. The photos will be available for purchase online a few weeks after the concert and will be \$15 each, or \$10 each if you purchase 10 or more.

Studio address is: 594 Portrush Rd Glen Osmond S.A. 5064

### >> CONTACT US

Reception opening hours are as follows:

Monday 4:00pm to 7:30pm
Tuesday 4:00pm to 7:30pm
Wednesday 4:00pm to 7:30pm
Thursday 4:00pm to 7:30pm
4:00pm to 7:30pm
4:00pm to 7:30pm
8:30am to 11:30am

To contact the studio please call 0448 216 433 Email <a href="mailto:hello@souldancestudios.com">hello@souldancestudios.com</a> Account enquiries should be directed to <a href="hello@souldancestudios.com">hello@souldancestudios.com</a>